

COVID-19: Safety Measures- Sacred Earth Safaris

The health, safety and wellbeing of our tour guests and crew is the highest priority for Sacred Earth Safaris.

While we have always maintained a high level of hygiene and cleaning practises, we have implemented additional measures and procedures, to minimise risks concerned with COVID19. We are closely following all advise from Australian medical authorities and our protocols fully comply with, and go above and beyond, Government and Industry standards.

- We use Government recommended cleaning and sanitising products. We have increased the frequency and intensity of cleaning in our tour vehicles, with particular emphasis on high touch points and hard surfaces.
- Our small groups make it easier to practise social distancing, which is encouraged outside the vehicle. Information is made available to tour guests to remind them of this, as well as good hygiene practises.
- Pre- tour screening questions will need to be completed by all tour guests at the start of each tour. These relate to whether guests have been in close contact with anyone suspected of having COVID19 or if they are displaying flu-like symptoms. Guests that answer yes to any of the questions will not be allowed to board the vehicle or start their tour, until they have been assessed and cleared by a doctor.
- For our larger vehicle, getting on and off the vehicle will be done in order of where guests are seated. To get on the vehicle, boarding will commence for seats at the rear of the vehicle first, finishing with guests sitting at the front. To get off the vehicle, this works in reverse.
- The use of alcohol- based hand sanitiser by crew and tour guests is part of our regular daily routine. Sanitiser is always available for guests to use and guests will also be provided with a small bottle for their own personal use. Sanitiser must be used by all guests prior to boarding the vehicle each time.
- We carry a stock of PPE on board tour vehicles and guests that would prefer to wear a mask for the duration of the tour, are encouraged to bring their own.
- Tour guests will need to keep the same seat during the day, but can change seats between days, once cleaning and disinfecting has been carried out.
- Luggage handling protocols have been put into place to minimise the handling of guests luggage
- Air conditioning is set to fresh air and not recirculating
- All meals will be served as individual portions (no buffets). Snacks will be in individually wrapped and for lunch- drinking cups are disposable and condiments will be in individual portion sachets. All of the above will be dished out by crew to minimise handling.
- Procedures are in place in the event that a guest is suspected of having COVID19, during the tour, which follow Government guidelines.
- Our crew are trained in the latest Government health and hygiene protocols and our office is always open, should guests require any further information or assistance.

When travelling with Sacred Earth Safaris, we ask that guests also take responsibility for their own wellbeing. This includes practising social distancing, using PPE as required, practising good hygiene and following all instructions from our crew. Failure to do so may result in being asked to leave the tour.

These principles are based on Government regulations and may change, if Government advise is updated.

We thank all our tour guests for their assistance in helping us provide a safe and healthy touring experience.

Notes- if you require any further information regarding our cleaning procedures or anything else in the above document, please contact us.

For booking agents- Your customers are required to provide their full names, email address and contact phone number while in Australia. This is solely for the purpose of meeting contact Australian Government tracing requirements. If the agent doesn't provide these details upon booking, the guests will be asked to provide these details before starting the tour. Your guests contact details will be destroyed 28 days after the tour has ended. If your guests refuse to provide their contact details before the tour starts, they will not be allowed to start the tour and no refund will be given.